

Little's Theorem

Little's Theorem (sometimes called Little's Law) is a statement of what was a "folk theorem" in operations research for many years:

$$\bar{N} = \lambda \bar{T}$$

where N is the random variable for the number of jobs or customers in a system, λ is the arrival rate at which jobs arrive, and T is the random variable for the time a job spends in the system (all of this assuming steady-state). What is remarkable about Little's Theorem is that it applies to *any* system, regardless of the arrival time process or what the "system" looks like inside.

Proof:

Define the following:

$\alpha(t) \equiv$ number of arrivals in the interval $(0, t)$

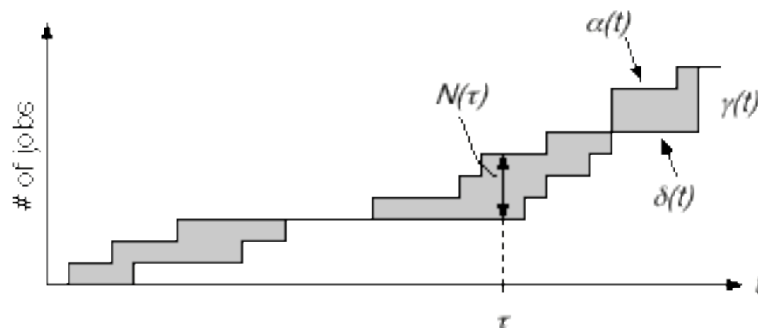
$\delta(t) \equiv$ number of departures in the interval $(0, t)$

$N(t) \equiv$ number of jobs in the system at time t

$$= \alpha(t) - \delta(t)$$

$\gamma(t) \equiv$ accumulated customer - seconds in $(0, t)$

These functions are graphically shown in the following figure:



The shaded area between the arrival and departure curves is $\gamma(t)$.

$\lambda_t =$ arrival rate over the interval $(0, t)$

$$= \frac{\alpha(t)}{t}$$

$$\begin{aligned}\bar{N}_t &= \text{average \# of jobs during the interval } (0,t) \\ &= \frac{\gamma(t)}{t}\end{aligned}$$

$$\begin{aligned}\bar{T}_t &= \text{average time a job spends in the system in } (0,t) \\ &= \frac{\gamma(t)}{\alpha(t)}\end{aligned}$$

$$\begin{aligned}\Rightarrow \gamma(t) &= \bar{T}_t \alpha(t) \\ \Rightarrow \bar{N}_t &= \frac{\bar{T}_t \alpha(t)}{t} = \lambda_t \bar{T}_t\end{aligned}$$

Assume that the following limits exist:

$$\begin{aligned}\lim_{t \rightarrow \infty} \lambda_t &= \lambda \\ \lim_{t \rightarrow \infty} \bar{T}_t &= \bar{T}\end{aligned}$$

Then

$$\lim_{t \rightarrow \infty} \bar{N}_t = \bar{N}$$

also exists and is given by $\bar{N} = \lambda \bar{T}$.

Keywords:

Little's Law
Little's Theorem
Steady state